



Parent Connections Newsletter

Arizona State University • Downtown Phoenix Campus • Fall 2006

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ASU Welcomes You

Welcome to the first of many Arizona State University Downtown Phoenix Campus Parent Connections newsletters. The fall 2006 semester is our first on the new and exciting ASU Downtown Phoenix Campus. One of ASU DPC's goals is to build partnerships with students as they work toward their academic goals. In addition, we will provide services that will aid them in addressing personal issues and achieving individual success.

We believe that parents and family members are an integral part of our students' academic experience. In order to partner with you to ensure your student is successful, our offices will

be available to offer assistance, answer questions and serve as a general resource for all students and their families.

It is our hope that by working collectively we will build a strong, collaborative campus community and promote opportunities that will enable our students to grow and develop as individuals.

It is our hope that the articles and information in this newsletter will provide you with pertinent and current information and answer questions that may arise regarding our campus or your student.

Thank you for sharing your students with us and know that we are here to support you as

they journey toward this next phase in their lives.

For questions or concerns regarding our services please contact Lorrie Miller, Assistant Director for Student Rights & Responsibilities and Parent Connections at connections-dpc@asu.edu or at:

Arizona State University
Downtown Phoenix Campus
Department of Student & Campus Community Development
US Post Office
522 North Central Avenue,
Suite 104
Phoenix AZ 85004-2168
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Homecoming 2006

Maroon and gold fever is hitting the Downtown Phoenix Campus the week of October 15-21. Students, Alumni and community members will have plenty of ways to get involved and catch the fever.

The fun starts on Sunday with a charity bowl-a-thon and the Penny War kick-off. Throughout the week students can enjoy Sparky's Challenge, two decorating competitions, A Night of Gold, and the Homecoming Spirit Festival.

The week will end with the ASU Homecoming Block

Party on the Tempe campus, where they can enjoy food, entertainment, games and of course the parade down University Avenue!

Following the Block Party, everyone is invited to help cheer on the ASU Sun Devils as they take on Stanford. Encourage your Sun Devil to get involved and participate in the many opportunities available during Homecoming 2006.

If you or your student have any questions about the week's festivities, please feel free to contact Christina Hernandez at CQHernandez@asu.edu or (602) 258-3411 x 416.

FALL 2006 ACADEMIC CALENDAR

| | |
|--------------------------------|--|
| October 16 | Graduation Filing Deadline |
| October 27 | Course Withdrawal Deadline (In Person) |
| October 29 | Course Withdrawal Deadline (ASU Interactive) |
| November 10 | Veterans Day Observed |
| November 23 - 24 | Thanksgiving Observed |
| December 5 | Complete Withdrawal Deadline |
| December 5 | Last Day to Process Transactions |
| December 5 | Last Day of Classes |
| December 6 | Reading Day |
| December 7 - 9, 11 - 13 | Final Exams |
| December 14 | Commencement |



DOWNTOWN PHOENIX CAMPUS

Public Safety Letter from Commander Richard Wilson

As the ASU Police Commander I am delighted to have an opportunity to discuss how our operation and programming work at the Downtown Phoenix campus. Police and safety services at the Downtown Phoenix campus differ from the current model at the other ASU campuses. Here there is a mosaic of public safety and security on, and contiguous to, the Downtown Phoenix campus. ASU Police Officers and Police Aides partner with the Phoenix Police Department and Copper Square Ambassadors to augment the pre-existing public and private security services in downtown Phoenix.

The Phoenix Police Department provides all law enforcement services to the downtown campus; this includes all campus properties, offices and parking lots. Emergency

call boxes located in our parking garages are routed directly to Phoenix Police via the 911 system as do all campus phones. Phoenix Police have assigned two officers from the Downtown Operations Unit to act as liaisons with the University. Bicycle and mounted units from the Downtown Operations Unit also patrol the campus area on a regular basis and since the beginning of classes the traffic enforcement unit has been monitoring our intersections for unsafe drivers and pedestrians.

An ASU Police Commander and two Sergeants are assigned to the Downtown Phoenix campus to act as liaisons with the Phoenix police, oversee the police aides and work with the community to address safety and security needs at the campus. During my 20 years of campus policing I recognized the need for many proactive

programs and partnerships at the patrol level, but, as in most jurisdictions, the volume of calls for service precluded consistent implementation and follow-through of these types of initiatives. Because the Phoenix Police Department provides the law enforcement function we now have the luxury of concentrating our efforts on crime prevention and life safety issues.

I am proud of the staff I was able to hand select to move in this direction; they are energetic, innovative and committed to working collaboratively. We have 23 Police Aides assigned to the Downtown Phoenix campus to provide security services and offer safety escorts services to and from ASU owned or leased property and parking areas. Police Aides are available 24 hours every day of the year.

Copper Square Ambassadors are on duty seven days a week, 365 days a year until 11:00 PM on weekdays and 1:00 AM on Friday and Saturday. They have assisted ASU in orienting ASU Police Aides to downtown Phoenix and provided joint training on topics such as dealing with the homeless and crisis intervention. The Ambassadors are also willing to provide pal-along walks for ASU faculty, students and staff who wish to be escorted through the Copper Square area.

In future newsletters I hope to provide you with more detailed information on safety issues and have our partners from the Phoenix Police Department, Copper Square Ambassadors and Arizona Center Security share their insights as well. We all take the responsibility of your students' safety very seriously.

Behavior & Student Conduct What if My Student...

Being away from home for the first time and starting college life exposes students to a wide range of opportunities and experiences. Often this is the time students will encounter situations in which they have to make decisions about their behavior and actions that for the first time are completely independent of their home and family life. Living in a residence hall or off-campus apartment requires living within certain university guidelines and policies.

When students choose to violate University policies they are contacted by the Office of Student Rights & Responsibilities to review any information and/or reports of alleged misconduct. Here are the steps in the conduct process:

- Office of Student Rights & Responsibilities receives a report or complaint about a student's behavior and/or a possible policy violation.

- The student is contacted via letter indicating the possible policy violation and instructed to schedule an appointment to discuss the report. It is important

for the student to take the initiative and meet with staff in this office. This meeting is an opportunity for students to tell their side of what occurred and partner with the staff for positive outcomes.

- The student and staff discuss the incident and determine if the incident warrants further action or sanctions.

- The student receives a final letter that includes the decision made at the meeting and if sanctions are imposed those directives are provided.

- Future policy infractions may warrant more serious sanctions.

The Office of Student Rights & Responsibilities strives to work with students and provide resources and tools that enable students to make responsible decisions regarding their behavior as it relates to community standards and University policy. This office serves as a place for students to have open dialogue, ask questions, get answers and be held accountable.

Welcome to the ASU Parents Association

Welcome to the Parents Association! As the parent or legal guardian of a current student, you are automatically a member! Each year, the ASU Parents Association (PA) allocates money to support scholarships and services that support our students and the university across all four campuses. Among the support we provide: gift awards to the Learning Resource Center, which provides free tutoring and other academic skills assistance, Parents Association Scholarships, (\$160,000 in scholarships for the 2006 - 2007 academic year) which offers financial support through the Community Connection and First Generation Scholarship programs, and the Parents Association Professor of the Year recognition event, honoring professors who exemplify undergraduate teaching and learning excellence.

To keep families up-to-date on the latest happenings at ASU, the PA provides:

- An email listserv
- Parents Association newsletters
- A dynamic and interactive website (www.asu.edu/parents) for online access to the kind of information parents need to stay in touch with

ASU, including emergency resource contacts, financial information and student life links

- A special ASU PA e-mail (parentsassociation@asu.edu);
- A 24/7 Parents Information Hotline (480-965-7625).

PA members participate at university events like Welcome Week, Family Weekend, Homecoming and Orientations to welcome you, provide information and answer questions. Regional groups are being formed to keep parents across the country engaged with the university. The ASU PA represents a nationwide parent network of volunteers dedicated to sustaining parental involvement in their student's education and support of programs and services that will enrich the ASU experience. We invite you to become involved (this is a 'hands-on' organization!). There are many ways to do that:

- Volunteer for one of our projects or programs;

- Serve on a PA committee;
- Help in your geographic area;
- Contribute with financial support to help fund scholarships, tutoring, faculty awards and special student services projects.

Leadership Opportunities for Students at DPC

Was your student part of a student group, team or organization in high school and is not getting similar opportunities to serve as a student leader or role model in the college environment? Were they active in their school or community with regards to community service?

Has he/she expressed concern about getting involved in extra curricular activities to become more involved at ASU? Are you concerned that they need to be connected to ASU or the community in order to gain valuable experience that will help build their resume and expose them to diverse activities?

If you have answered yes to any of the above questions please read the information below regarding the many possibilities for student involvement at the Arizona State University Downtown Phoenix Campus and share them with your student:

Student Advisory Boards

As the Downtown Phoenix Campus begins its first semester, we need student input to shape the student experience. Volunteers are needed to serve on a student advisory board!

The following Advisory Boards are looking for interested students: Food

Services, Parking and Transit, Student Activities, Safety and Security, Student Government and Student Services

To sign up to serve on one of these committees contact: Cassandra Aska, Director, Department of Student Engagement, at (602) 258-3411 x 452 or cassandra.aska@asu.edu

Student Government

With a brand new campus comes the opportunity for students to develop an organization that represents the campus student body. With the support of the Downtown Phoenix campus staff, the students will form their own Student Government.

If your student was an active member of the student council in high school or community college and may be interested in serving on this student advisory board, encourage them to contact Cassandra Aska, Director, Department of Student Engagement, at (602) 258-3411 x 452 or cassandra.aska@asu.edu

Student Organizations

Joining student organizations, creating a new one, or doing both can be an exciting and rewarding experience! Student organizations and clubs are an integral part of

student life and can add immeasurable value to your collegiate experience by developing interests, making a difference, creating lasting relationships and more. Contact Dora Valentin, Coordinator for Student Development & Activities, Department of Student Engagement, at (602) 258-3411 x 452 or dora@asu.edu

Community Service Programs

Being a part of downtown Phoenix can give faculty, staff and students an opportunity to serve and support the greater community in which we live. ASU faculty and staff at the Downtown Phoenix campus are committed to partnering with students and City of Phoenix community members to initiate and support projects, programs and service opportunities that make a difference within the City of Phoenix. For more information about community service opportunities Christina Hernandez, Coordinator for New Student Programs & Traditions, Department of Student Engagement, at (602) 258-3411 x 416 or at CQHernandez@asu.edu.

For information regarding programming and events, visit the Downtown Devil Calendar at <http://www.asu.edu/downtown-phoenix/downtown-student-life/activities-events.html>.

Student Success Center Offers Helpful Services

The services we provide are at no additional cost to ASU students. Included among the services they can receive in this “one-stop shop” at the Student Success Center are the following:

Academic Mentoring

While other campuses call their academic support programs tutoring, our program is known as Academic Mentoring. When students meet with one of our academic mentors the mentor works with them to develop their study skills and knowledge of the course materials. The mentor is an “academic coach” and a “subject specialist.”

We are very fortunate to have a professional Coordinator of Math and Science Mentoring, Alisha Rossi, and three professional academic mentors who provide writing/English mentoring: Sarah Dean, Rosemarie Dombrowski, and Regina Clemens Fox. Our

coordinator and professional mentors hold regular office hours to meet with students. They can either schedule appointments or come in during their walk-in hours.

Writing/English mentoring is open to undergraduate and graduate students; however, graduate students who need assistance beyond general writing assistance (assistance related to their theses or dissertations) will be referred to Leslie Chilton at the Writing Center on the Tempe campus.

We encourage students to get together and form groups from their classes and schedule a meetings with our academic mentors. Individual appointments are available; however, studying with a small study group is highly encouraged. Studying with others really does help reinforce learning.

Structured Learning Assistance

SLA is a directed study and practice session that combines

“what to learn” with “how to learn” in weekly, hour-long sessions. SLA sessions provide background enhancement and are centered on course content to allow students to make connections to the lessons and lectures of the class. During each session, students will learn how to work together in study teams and apply study skills to specific course materials. All students enrolled in a course with a SLA component are able to attend; however, any student not passing the course with a grade of a “C” or higher is required to attend.

- Academic advising (in all academic areas located at the DPC)
- Career Development
- Academic workshops
- Other support services

Computers are located throughout the Student Success Center where students can utilize a variety of course-related, learning-style based, or conventional software

– including adaptive technology for our students with disabilities. We encouraged students to come down and have their study groups meet in one of our four small group meeting rooms. We have weekly workshops and other presentations in our larger seminar room.

The Student Success Center is the hub of a “one-stop-shop” located on the first floor of the University Center Building (UCENT) - Suite 171.

Other services located on the first floor of the UCENT include: Enrollment Services (Admissions, Financial Aid, and Registrar), the Disability Resource Center, the Cashier, and the ASU Bookstore.

The Student Success Center is here to help support students and to give them the necessary tools for a successful academic experience. Please feel free to contact the staff at the Student Success Center by calling our general number at (602)